

## NOTICE

### Sub: Learners' Grievance Redressal

This is to inform that the Directorate of Distance Education, University of North Bengal (DDE, NBU) has created a learners' grievance redressal email address and constituted a committee to monitor the concerns and queries of learners related to academic matters and examination. The learners can lodge in their grievances with their full name, name of the programme and course in which he/ she is enrolled, enrolment number *etc.* which will be responded within 48 hrs. of receipt of the mail. No grievances will be attended to unless accompanied by learner's details.

The grievance redressal e-mail ID is **ddegrievance.cell.covid19@nbu.ac.in**

May 25, 2020  
Siliguri

Sd/-  
Director  
DDE, NBU